

**Problem Gamblers Helpline
Oklahoma Fiscal Year Report
07/1/2008- 06/30/2009**

Total Calls: 7012
Total Intakes: 912

Total Calls by Call Type

	Frequency	Percent
Casino	3443	49%
Hang Ups/Wrong #	1373	20%
LACG INTAKE	912	13%
Lottery	1007	14%
Other/Staff	201	3%
HL Info/GA	62	1%
Incoming Follow-ups	14	0%

Intake Information

	Frequency	Percent
Suicide		
No	901	99%
Past	4	0%
Present	7	1%

Calls by Relationship

	Frequency	Percent
Daughter	9	1%
Clients	7	1%
Father	6	1%
Friend	18	2%
Husband/Male Sig. Other	47	5%
Mother	27	3%
Self	683	75%
Unknown	64	7%
Unspec. Family member	31	3%
Wife/Female Sig. Other	20	2%

Gambler's Gender

	Frequency	Percent
Female	492	54%
Male	374	41%
Unknown	46	5%

Gambler's Ethnicity

	Frequency	Percent
African American	79	9%
Asian American	7	1%
Caucasian	664	73%
Hispanic	20	2%
Multiracial	2	0%
Native American	68	7%
Unknown	72	8%

Precipitating Event

	Frequency	Percent
Financial Problems	572	74%
Marital Problems	210	27%
Family Problems	182	23%
Job Problems	34	4%
Mental Health	90	12%
Physical Health	5	1%
Legal Problems	16	2%
Other Problems	73	9%

Most Problematic

	Frequency	Percent
Bingo	2	0%
Cards	10	1%
Casino	3	0%
Casino - Blackjack	45	5%
Casino - Poker	19	2%
Casino - Slots	600	65%
Day Trades	1	0%
Dice	1	0%
Horserace	3	0%

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Internet	2	0%
Keno	1	0%
Lotto	3	0%
PullTabs	1	0%
Roulette	3	0%
Scratch- Offs	7	1%
Stocks	0	0%
Sweeps	1	0%
Unmasked	153	17%
Unspec. -Casino	25	3%
Unspec. Lottery	1	0%
Unspec. Other	4	0%
Unspec.Sports	1	0%
Unwilling	15	1%
Video Keno	1	0%
Video Poker	7	1%
Video Poker Non-Casino	3	0%

Employment Status

	Frequency	Percent
Employed	537	59%
Other	27	3%
Retired	53	6%
Unemployed	111	12%
Unwilling	184	20%

Gambler's Age Group

	Frequency	Percent
13-17	1	0%
18-25	46	5%
26-34	114	13%
35-44	188	21%
45-54	217	23%
55-64	130	14%
65+	45	5%
Unknown	171	19%

Other Problems Identified

	Yes	No
Alcoholism	100	613
Drug Abuse	56	654
Depression	336	371
Eating Disorder	30	659
Overspending	267	431
Smoking	231	454
Sexual Addiction	5	455

Family History Problems

	Yes	No
Abuse	31	555
Alcoholism	252	426
Drug Abuse	115	557
Eating Disorder	18	650
Gambling	185	486
Other	0	0

Miscellaneous Questions

	Yes	No
Do you have mental health insurance?	276	427
Are you familiar with GA?	190	595
Are you a Veteran?	43	654
Have you ever filed Bankruptcy?	78	612
Have you ever had credit problems?	303	388

Gambling Activity Questions

	Avg.	Std Dev.
Hours per week spent gambling?	10.3	9.3
How many people depend on you?	1.7	1.2

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How long have you gambled (years)?	6.7	6.7
Years of Gambling Problems?	2.8	3.2

Marital Status

	Frequency	Percent
Cohabiting	33	4%
Divorced	102	11%
Married	361	40%
Separated	25	3%
Single	186	20%
Unknown	175	19%
Widowed	30	3%

Calls by Number of Children

	Frequency	Percent
No Children	50	6%
One Child	126	14%
Two Children	131	15%
Three Children	45	5%
Four Children	23	3%
Five Children	10	1%
Six Children	3	0%
Unwilling	524	57%

Calls by Gambler Debt

	Frequency	Percent
No	168	18%
Yes	524	58%
Unknown	220	24%

Gambler's Salary

	Frequency	Percent
\$10,000 - \$14,999	12	1%
\$100,000-\$149,000	7	1%
\$15,000 - \$24,999	30	3%
\$25,000 - \$34,999	49	5%
\$35,000 - \$49,999	46	5%
\$5,000-\$9,999	3	0%
\$50,000 - \$74,999	31	4%
\$75,000 - \$99,000	10	1%
above \$150,000	3	0%
Less than \$5,000	3	0%
No income	6	1%
Unasked	607	67%
Unwilling	105	12%

How informed of Helpline

	Frequency	Percent
211	1	0%
AA	2	0%
ATM	2	0%
Bank	1	0%
Billboard	10	1%
Brochure	10	1%
Casino	267	29%
Casino Card	162	18%
CCCS	1	0%
Chaplain	1	0%
Choctaw Nation	1	0%
Co-Worker	1	0%
Crisis Line	1	0%
Dr.Office	1	0%
EAP	1	0%
Family/Friends	44	5%
GA Hotline	1	0%
Grocery Store	1	0%
Information/411	1	0%
Internet	74	8%
Lottery	23	3%
Magazine	2	0%
Newspaper	17	2%
Oklahoma Council	1	0%

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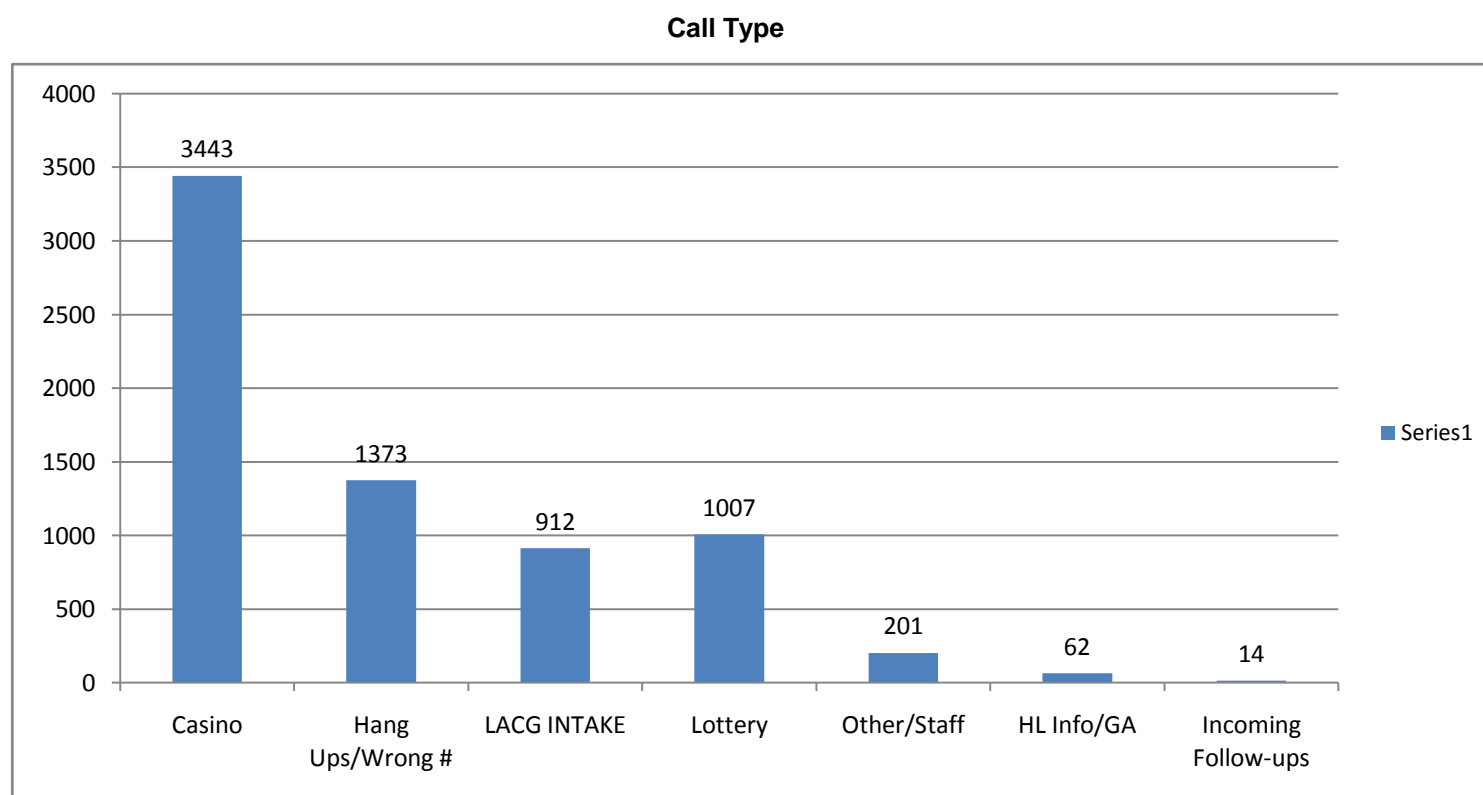
Payphone	2	0%
Phone Book/Operator	55	6%
Police	1	0%
Radio	6	1%
Support Group	3	0%
Therapist	5	1%
Treatment Facility	7	1%
TV Commercial	5	1%
TV Program	7	1%
Unasked	11	1%
Unwilling	156	17%

Calls by County

	Frequency	Percent
Adaire	4	0%
Atoka	2	0%
Beckham	3	0%
Blaine	1	0%
Bryan	10	1%
Caddo	6	1%
Canadian	8	1%
Carter	8	1%
Cherokee	20	2%
Choctaw	2	0%
Cleveland	43	5%
Comanche	53	6%
Craig	4	0%
Creek	19	2%
Custer	6	1%
Delaware	17	1%
Dewey	1	0%
Gage	1	0%
Garfield	3	0%
Garvin	2	0%
Grady	4	0%
Greer	1	0%
Haskell	3	0%
Hughes	2	0%
Jackson	4	0%
Kay	9	1%
King Fisher	1	0%
Kiowa	1	0%
LaFlore	10	1%
Latimer	3	0%
Lincoln	1	0%
Logan	1	0%
MacIntosh	4	0%
Marshall	7	1%
Mayes	9	1%
McClain	2	0%
McCurtain	2	0%
Murray	1	0%
Muskogee	30	3%
Noble	3	0%
Nowata	3	0%
Oklahoma	133	13%
Okmulgee	13	1%
Ottawatomie	13	1%
Osage	11	1%
Pawnee	3	0
Payne	9	1%
Pittsburg	4	0%
Pontotoc	9	1%
Pottawatomie	12	1%
Potts	1	0
Pushmataha	5	1%
Rogers	27	2%
Seminole	6	1%
Sequoia	7	0%
Stephens	5	0%
Tarrant	1	0

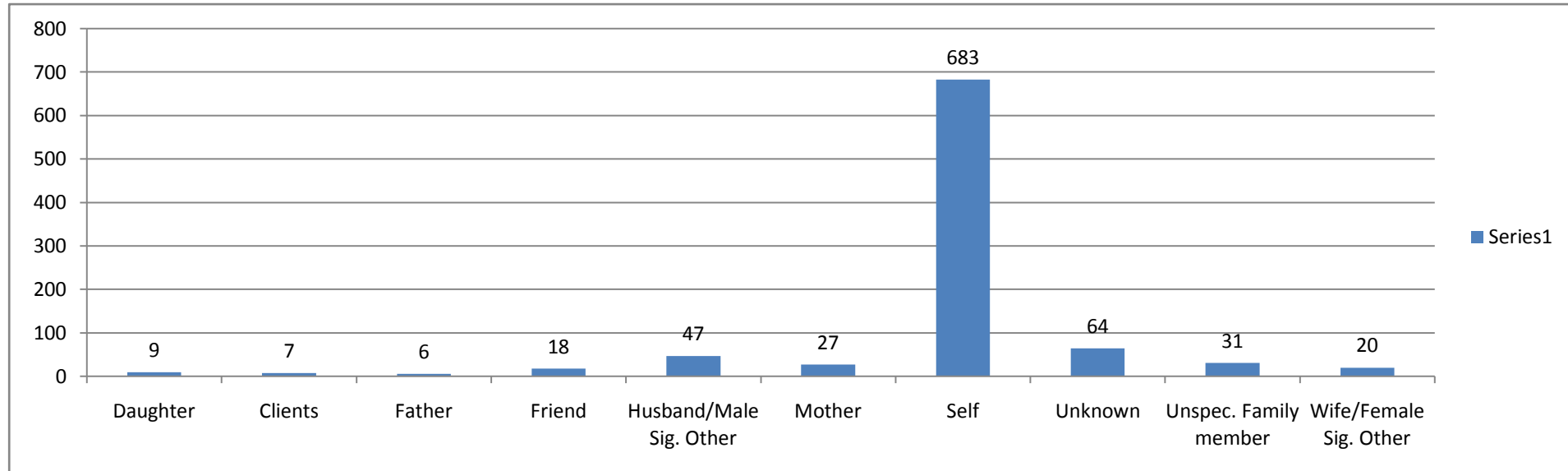
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Tulsa	250	27%
Unknown	63	7%
Wagoner	12	1%
Washington	6	1
Woodward	3	0%

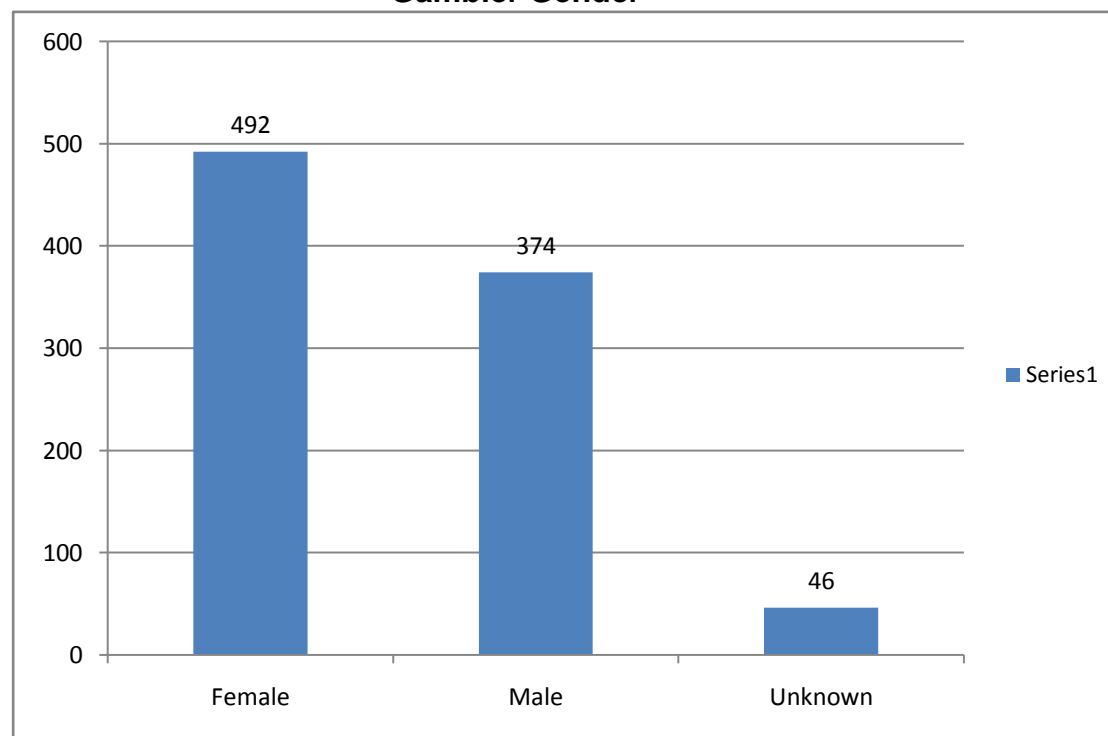


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Relationship of Caller to Gambler

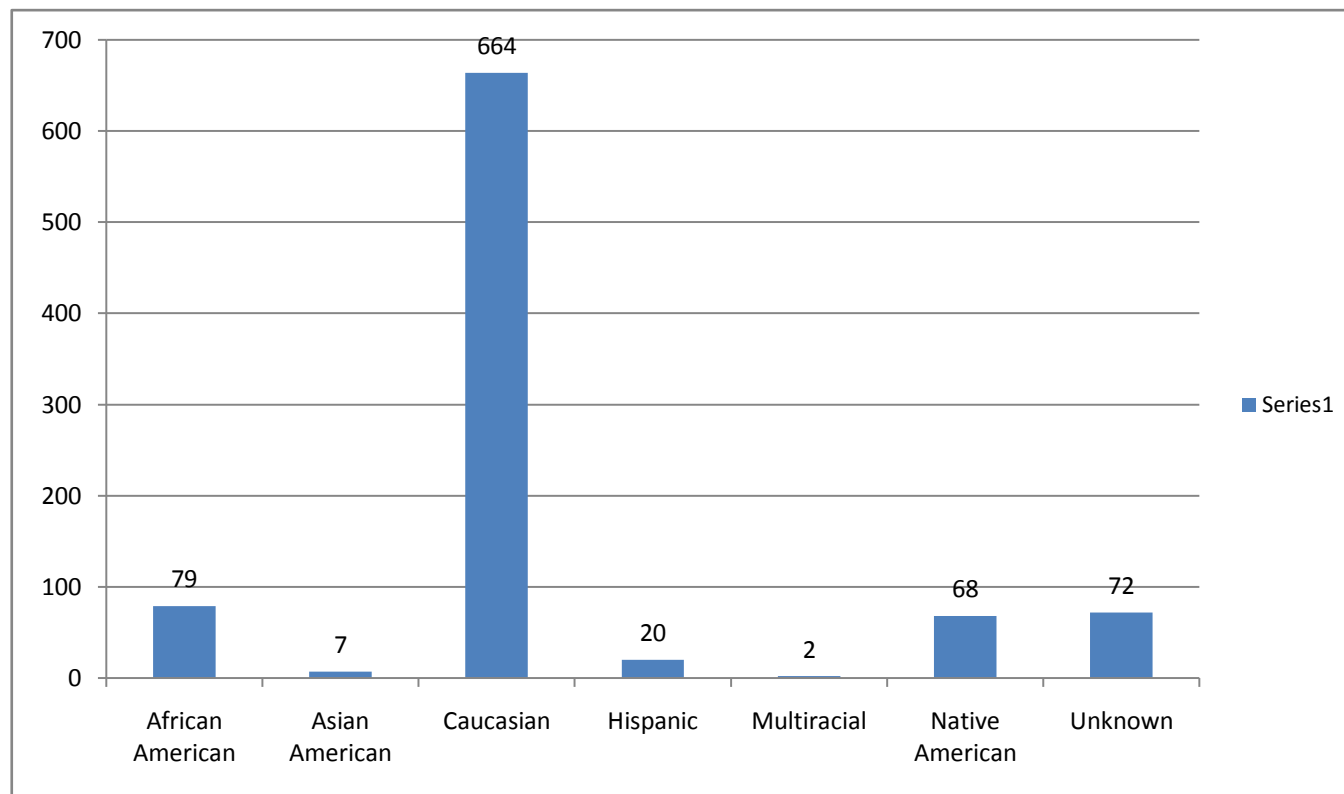


Gambler Gender

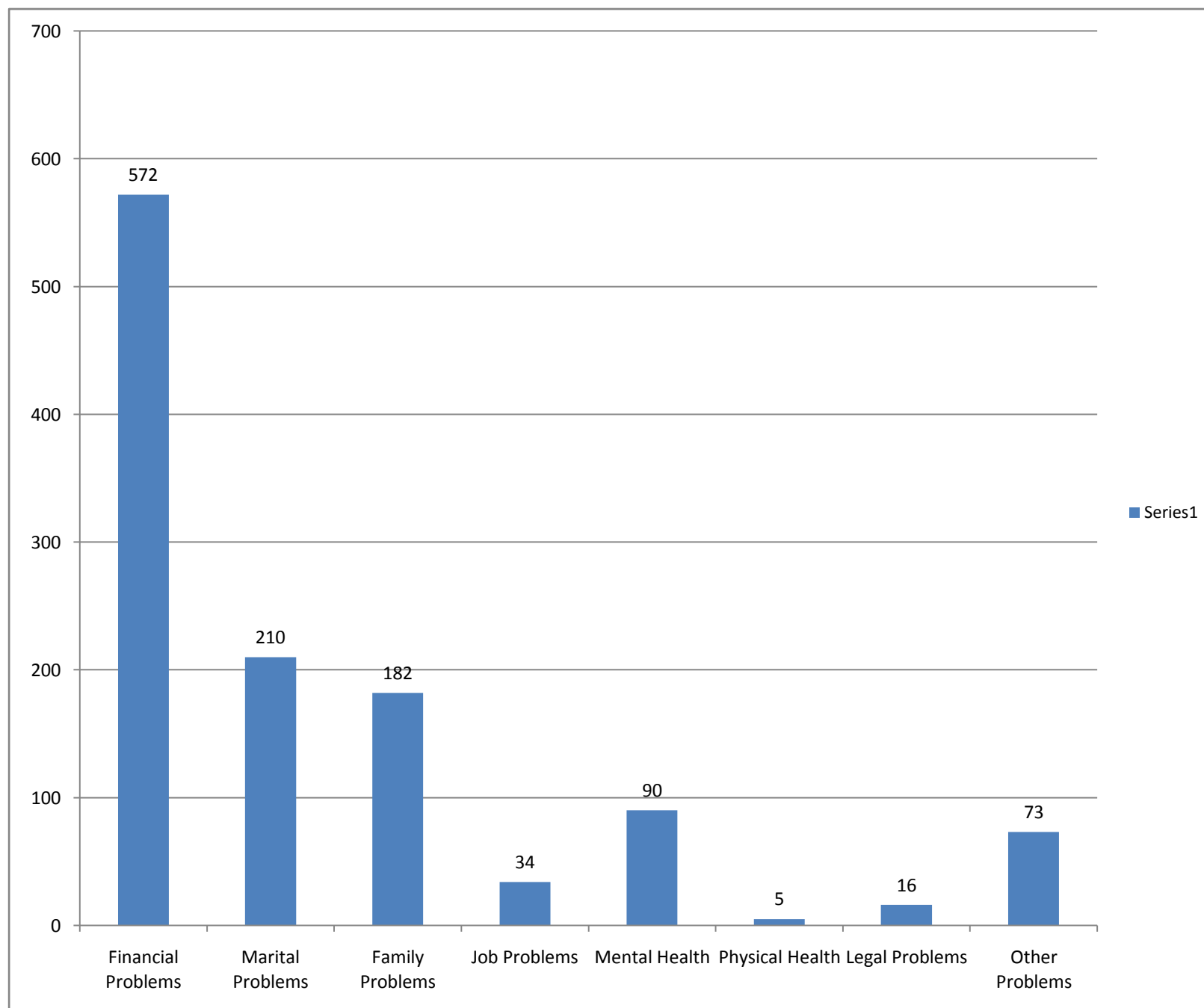


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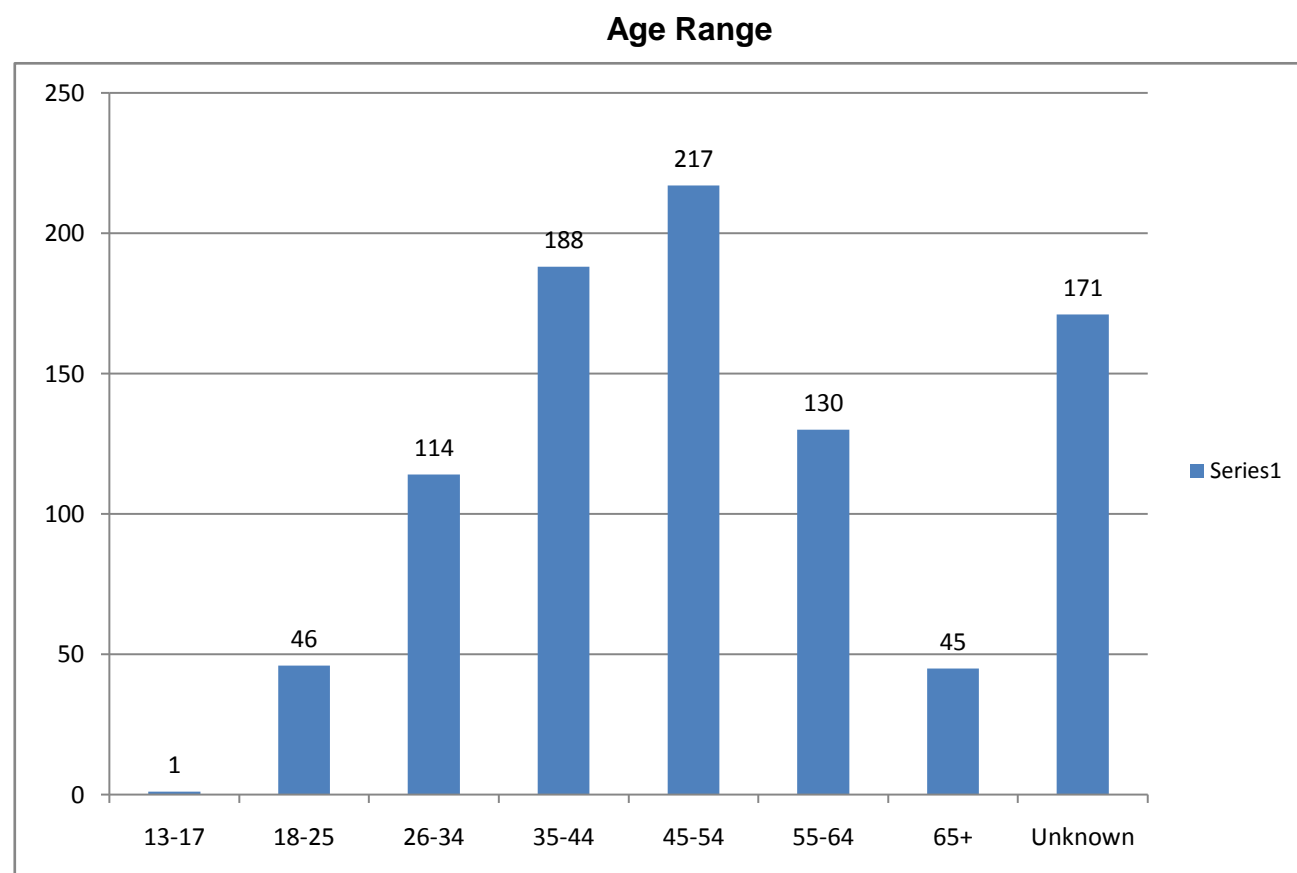
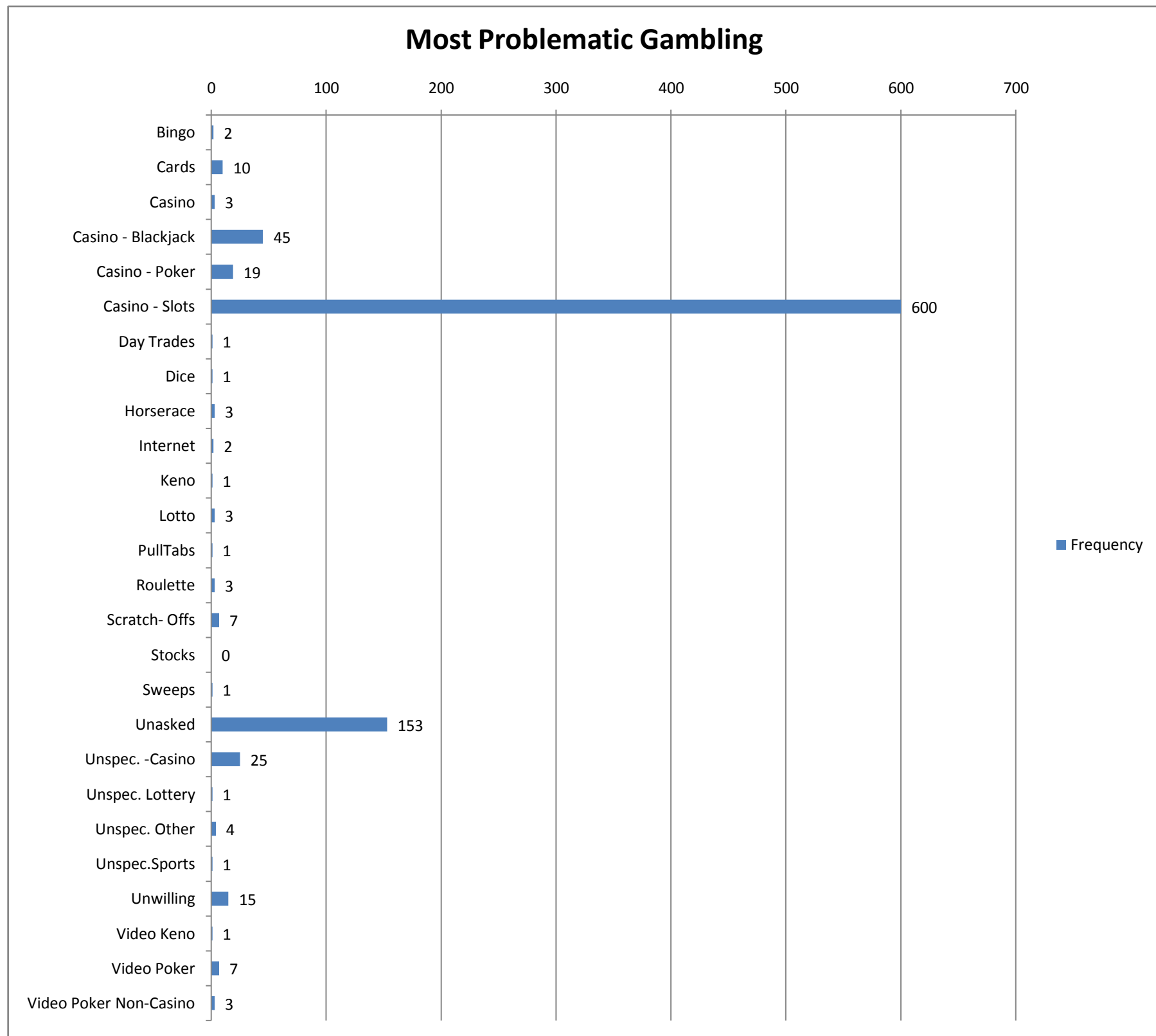
Ethnicity of Gambler



Precipitating Events

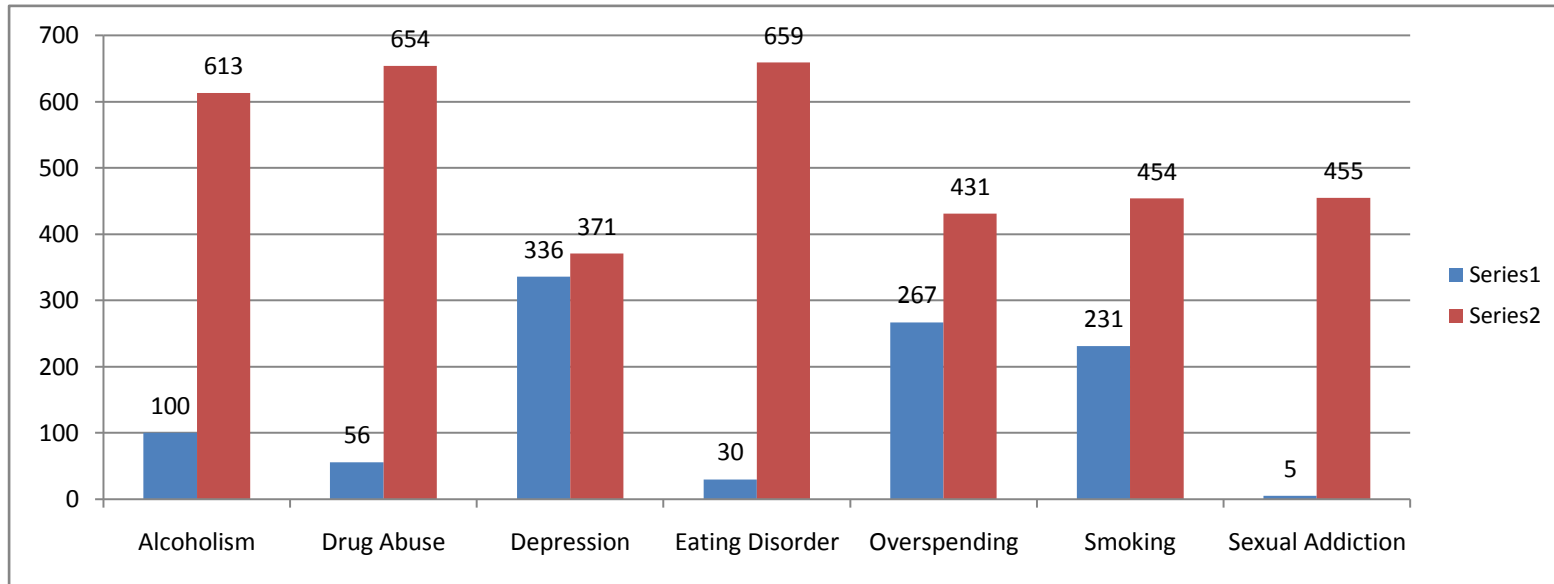


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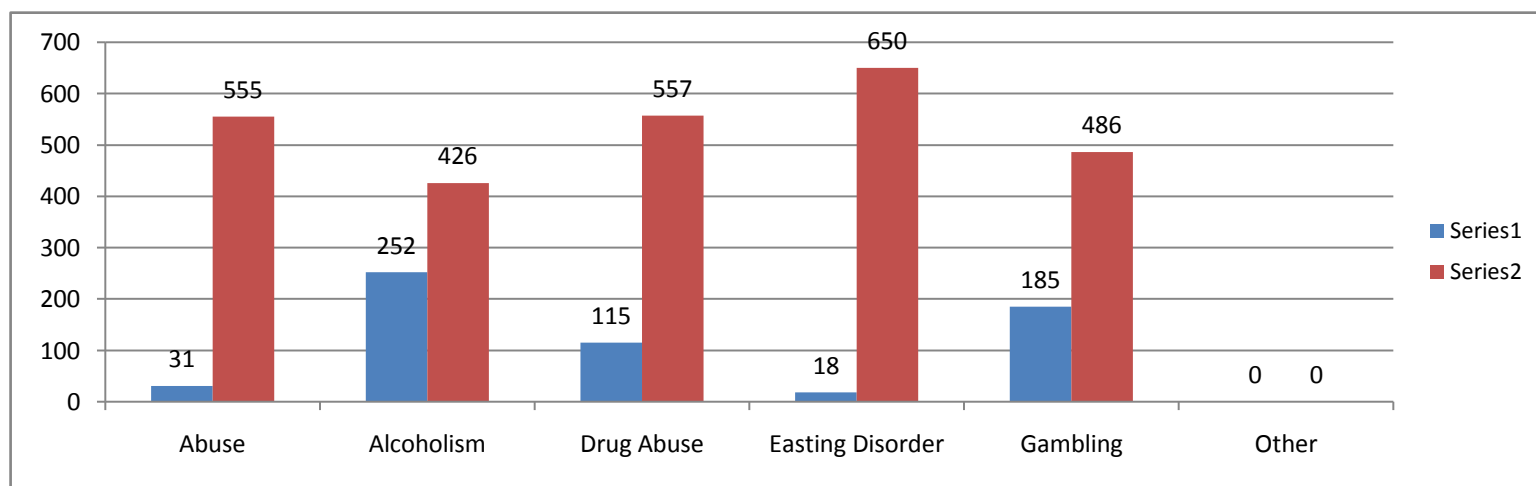
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Other Problems Identified



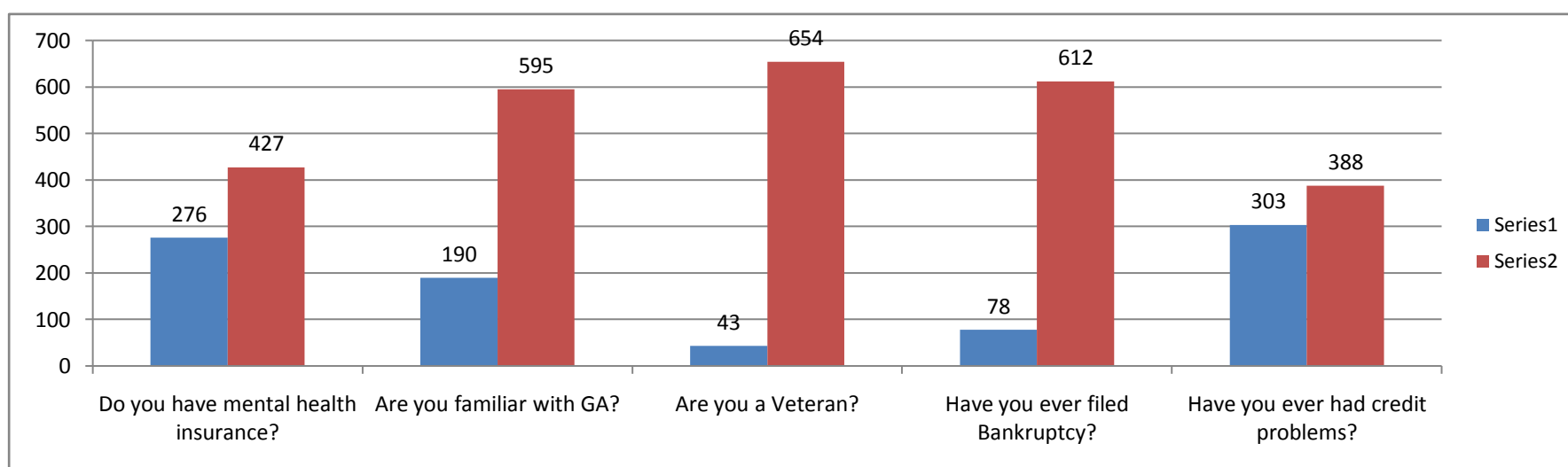
* YES
* NO

Family Problems



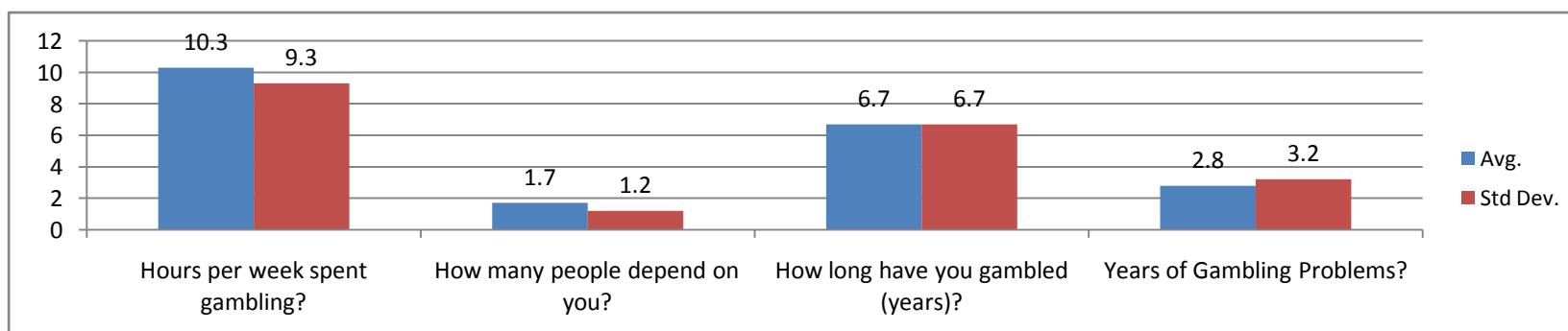
* YES
* NO

Other Questions



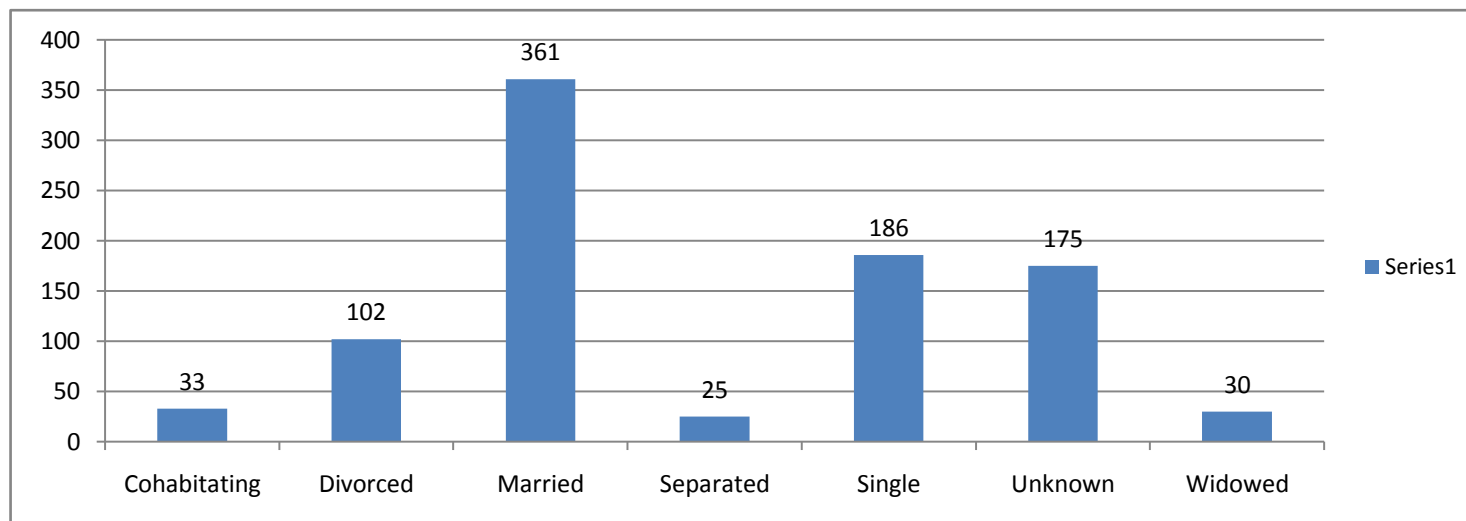
* YES
* NO

Gambling Activity

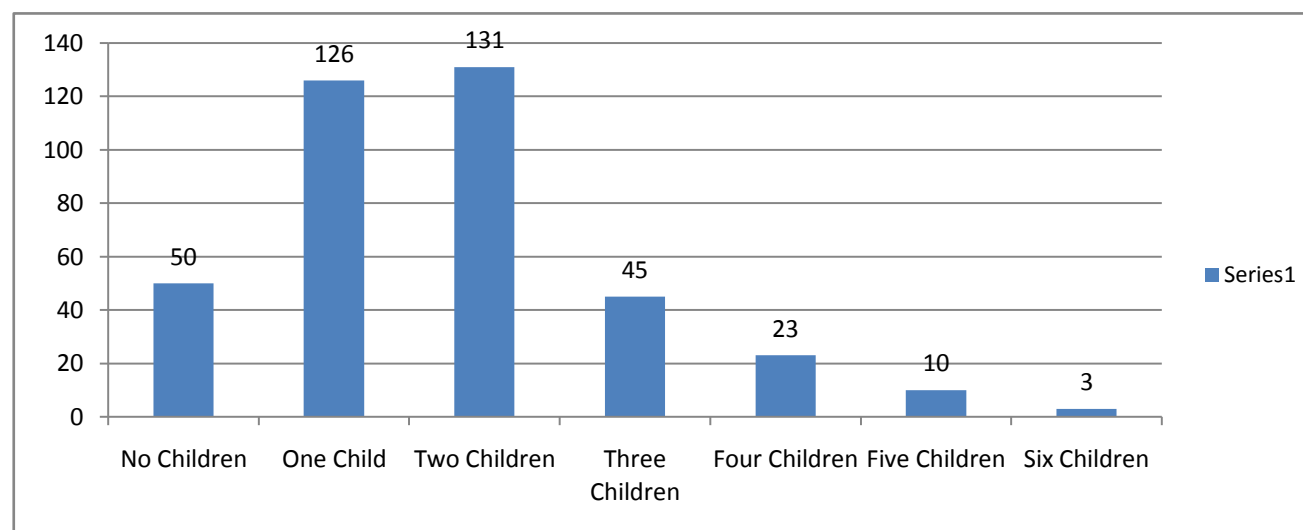


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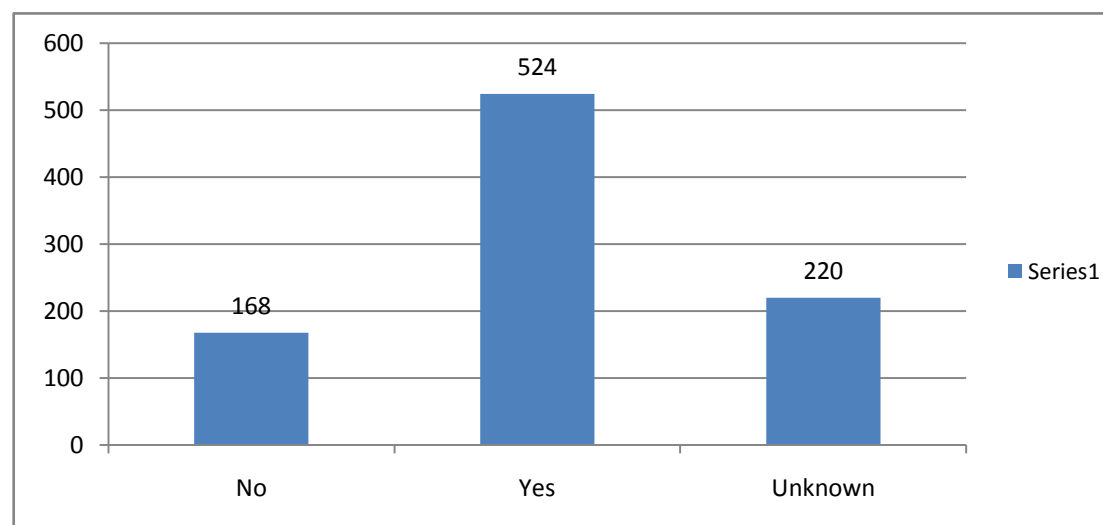
Marital Status



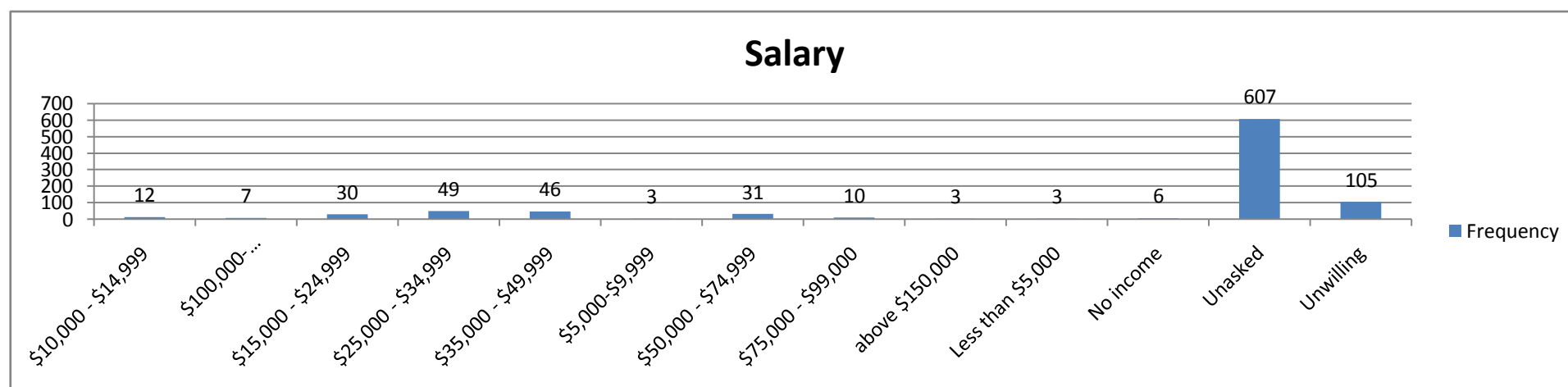
Number of Children



Gambler Debt

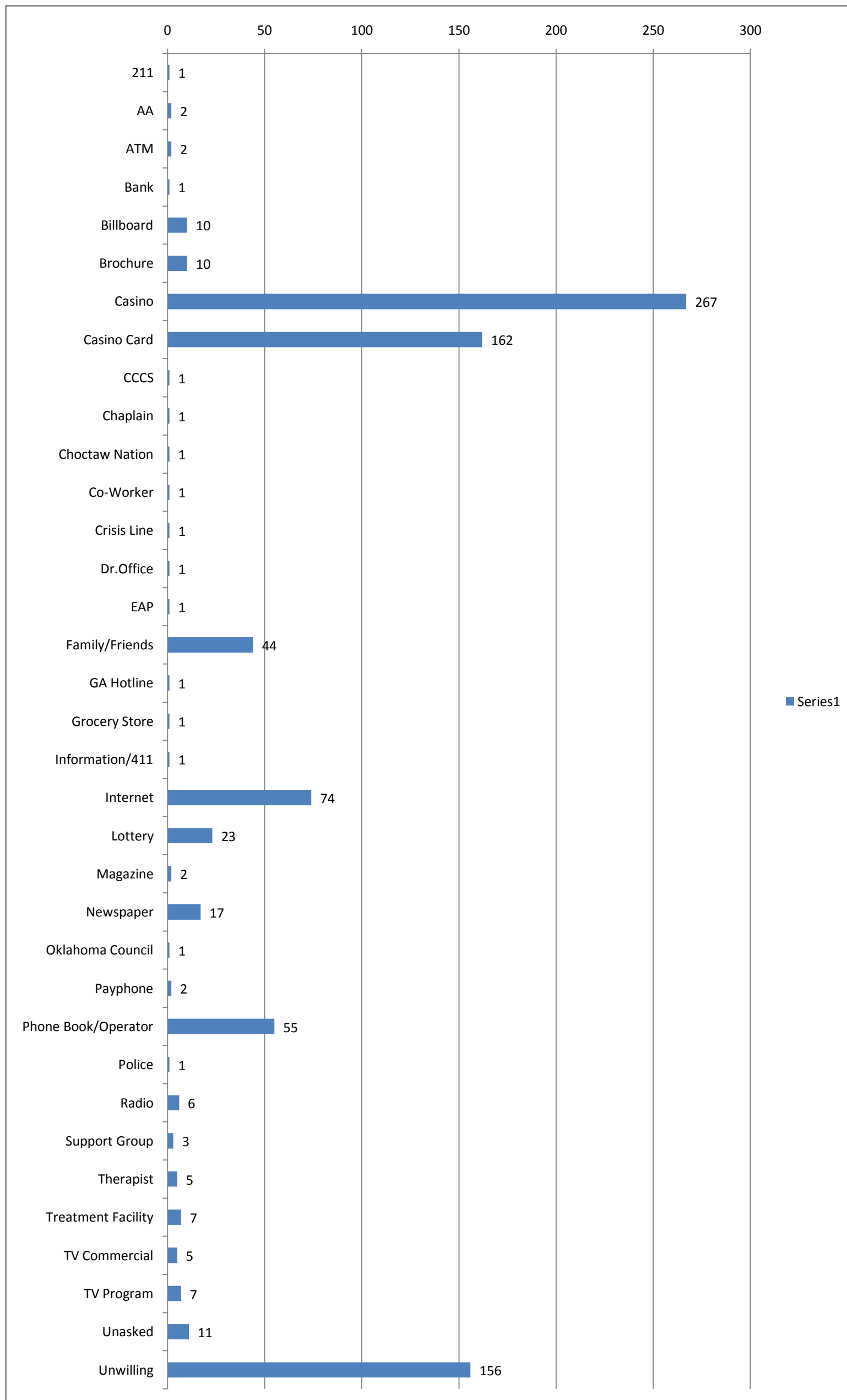


Gambler Salary



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How Informed of Helpline



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Calls by County

